# Factory Operations Research Center (FORCe II)

#### SRC/ISMT 2004-OJ-1214

# Configuration, monitoring and control of semiconductor supply chains

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#### Multiple Threads of Manufacturing Services



#### **Challenges of Manufacturing Services**

- Effective collaboration between engineering and manufacturing
- Reliable delivery
- Supply and service monitoring and control



#### Supply Chain Configuration, Monitoring and Control

Objectives: to enhance

- Predictability
- Scalability



#### **Fask 1: Empirical Behavior Modeling**

- PI: Shi-Chung Chang Co-PIs: Da-Yin Liao, Argon Chen
- To develop methodology:
- 1. Definition of quality of service (QoS) metrics
  - Scalability
  - Controllability
  - Service Differentiability
- 2. Modeling and simulation
  - Performance
  - Variability (engineering and business)
  - Capacity allocation & control



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# Mid-year Progress – Task 1

- Definition of Performance Metrics
  - Have identified reduced set of QoS metrics from SCOR
  - Have defined the QoS translation problem among nodes of supply chain
  - Is developing a queueing network-based QoS translation method
- Fab Behavior Modeling
  - Have developed a baseline model
    - open queueing nework with priority
    - mean and variability
  - Have defined a response surface fitting problem
  - Is developing response surface modeling method
- Simulation
  - Have developed a baseline Fab simulator based on QN models

## **Performance Metrics Definition**

- SCOR-based six categories
  - quality, cost, cycle time, delivery, speed, and service





#### Key Level 1 Metrics for SSC

| Q  | Yield  | Sp | % Schedules Changed within Suppliers'<br>Lead Time       |  |
|----|--|----|--|--|
|    | Yield Variability                                |    | % Cohodulas Concreted within Suppliare?                  |  |
| Co | % of Downtime due to Non-availability of WIP     |    | Lead Time  |  |
|    | Capacity Utilization                             |    | Intra-Manufacturing Re-Plan Cycle                        |  |
|    | Finished Goods Inventory Carrying Costs          |    | Schedule Achievement                                     |  |
|    | In-process Failure Rates                         |    | Schedule Interval  |  |
|    | Machine Wait Time                                |    | Re-Plan Cycle Time                                       |  |
| ст | Actual-to-theoretical Cycle Time                 |    | Responsiveness Lead Time                                 |  |
|    | Make Cycle Time                                  | Sv | % Orders/Lines Received On-Time to<br>Demand Requirement |  |
|    | Ratio of Actual to Theoretical Cycle Time        |    | %Orders/Lines Received with Correct                      |  |
| D  | % of Orders Scheduled to Customer                |    | Shipping Documents                                       |  |
|    | Request  |    | Delivery Performance to Customer                         |  |
|    | Average Days per Schedule Change                 |    | Request Date   |  |
|    | Delivery Performance to Customer<br>Request Date |    |  |  |
|    | Forecast Accuracy                                |    |  |  |
|    | Forecast Cycle                                   |    |  |  |

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# **Characterization of Variability**

- Sources
  - Process varieties
  - Engineering changes
  - Operation excursions
  - Demand plan
- Hybrid models
  - Response surface
  - Priority queueing
  - Simulation



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# **Behavior Modeling Methodology**

- Priority open queueing network (OQN)
  - Nodal and system characterization by mean and variance
  - Response surface matching with empirical data
- Simulation for performance prediction/model adaptation



# **Priority OQN Model: Fab Example**



----→ flow of type B parts

- Node : Group of identical failure prone machines
- Queue : Infinite buffer for each step
- Job Class : Part type
- Arrival : General independent processes
- Service : General time distribution (single/batch, failure)
- Routing : Deterministic with feedback
- Discipline : Priority



#### **Decomposition Approximation**

- Two Notions
  - Each Network Node as an Independent GI/G/m Queue
  - Two Parameters, Mean & SCV, to Characterize
    Arrival & Service Processes







#### **Three Flow Operations**

• Merging



 $\lambda_j = \lambda_{0j} + \sum_{i=1}^n \lambda_i q_{ij}$  $C_{aj}^2 = a_j + \sum_{i=1}^n C_{ai}^2 b_{ij}$ 

• Splitting



$$\begin{split} \lambda_{ij} &= \lambda_i q_{ij} \\ C_{ij}^2 &= q_{ij} C_{di}^2 + 1 - q_{ij} \end{split}$$

- Flow Through a Queue Input  $(\tau, C_s^2)$  Output  $(\lambda, C_a^2)$   $(d, C_d^2)$
- •Departure Rate  $d = \lambda$ •Inter-departure Time SCV  $C_d^2 = (1 - \rho^2)C_a^2 + \rho^2 C_s^2$

#### **Traffic Equations:** <u>*F(*</u>)



# **QoS Translation**

- Given
  - Higher Level/Coarse QoS spec.
  - Service Node Parameters
  - Flow Routing Information
  - Priority OQN model
  - FCFS Discipline for Each Priority
- Derive by solving  $\underline{Y} = \underline{F}(\underline{\alpha}, \underline{\theta}, \underline{Q})$ 
  - External control specs.
  - Nodal Level QoS reponsibility









## **Response Surface Modeling**

- Given
  - Empirical I/O Characterization (I, O)
  - Service Node Capacity
  - Flow Routing Information
  - Priority OQN model
  - FCFS Discipline for Each Priority
- Fit  $F(\underline{\alpha}, \underline{\theta}, \mathbf{Q})$  to  $(\underline{I}, \underline{O})$  and derive - Node characteristic parameters  $\underline{\theta} = (\tau_n, C_{sn}^2)$





*m*<sub>n</sub>

Q

 $F(\alpha, \theta, \mathbf{Q})$ 

## **Modeling Capacity Allocation**



#### **Deliverables – task 1**

- July 2005
  - Selection and definition of key QoS metrics
  - Translation algorithm of QoS from chain to nodes
  - Fab behavioral model
    - Priority, capacity allocation, source of variation
  - Fab behavioral simulator
- July 2006
  - Methodology generalization to the service thread from design house, fab to circuit probe
  - Methodology and tool integration with control (task 3) and optimization (task 2)





# Task 2: Robust Allocation and<br/>Monitoring

PI: Argon Chen Co-PI's: David Chiang, Andy Guo

#### Will develop:

- **1.** A baseline supply chain allocation strategy
  - Robustness on performance
  - Robustness on performance variability
  - Quadratic approximation
- 2. Supply chain sensitivity and monitoring
  - 2<sup>nd</sup> moment performance of priority queueing network
  - Decomposition of supply chain performance
  - Ranges of optimality and feasibility
  - Trigger of supply chain control actions





# Mid-year Progress – Task 2

- Supply chain simulation model
  - Have defined environment variables and variability sources
  - Have defined control policies for various supply chain threads
  - Have built a preliminary simulation model using ARENA
- Supply chain allocation programming
  - Have defined allocation decision variables
  - Have formulated constraints
  - Have started development of implementation strategies
- Supply chain allocation optimization
  - Have studied quadratic programming methodologies
  - Have studied Wolfe-dual based algorithm
  - Have studied piecewise linear programming methodologies





# **Semiconductor Supply Chain**



#### **Supply Chain Routes and Threads**





# **Supply Chain Allocation**

- X<sub>rikq</sub> (%)
  - Proportion of production for product type k at service-level q allocated to supply chain thread i of route r



# **Supply Chain Behavior Model**



Signal S

# **Supply Chain Constraints (I)**

**Product Mix Constraints** 

The proportion of product type k to total production

$$\sum \sum \sum X_{\text{rikq}} = \rho_k \quad \forall k$$

Priority Mix Constraints q

 <u>The proportion of service-level q production to total</u> production

$$\sum_{r} \sum_{i} \sum_{k} X_{\text{rikq}} \leq \phi_{q} \quad \forall q$$





# **Supply Chain Constraints (II)**

Demands Fulfillment Constraint

– The total production is equal to or less than the demand

$$\sum_{r} \sum_{i} \sum_{k} X_{rikq} \le 1$$

Example:

$$\sum_{r} \sum_{i} \sum_{k} X_{rikq} = 0.95$$

meaning 95% of demand will be fulfilled





# **Supply Chain Constraints (III)**

Route Mix Constraints

 <u>The proportion of production allocated to route r can not</u> <u>exceed a predetermined limit</u>

$$\sum_{i} \sum_{k} \sum_{q} X_{rikq} \leq \alpha_{r} \quad \forall r$$

Thread Mix Constraints

 <u>The proportion of production allocated to thread i can not</u> <u>exceed a predetermined limit</u>

$$\sum_{r} \sum_{k} \sum_{q} X_{rikq} \leq \beta_{i} \qquad \forall i$$



# Supply Chain Constraints (IV)

Resource (Capacity) Constraints

 <u>The proportion of capacity consumed by route r cannot exceed a given proportion</u> of route r capacity to the total capacity

$$\sum_{k} \left[ \left( \sum_{i} \sum_{q} X_{rikq} \right)^* m_{rk} \right] \le C_r \quad \forall r \qquad \qquad \sum_{r} C_r \le 1$$

#### Where

- $m_{rk} = U \omega_{ki}$  the percent use of route *r* by one percent of production for product type *k* allocated to route *r*
- $C_r$ : the proportion of route r available capacity to total capacity
- $\sum C_r$ : the proportion of available capacity to total capacity
- U(%): capacity utilization (production to total capacity ratio)
  - $\omega_{ki}$ : the capacity of route r consumed by one unit of product type  $k_{\text{INTERNATIONAL}}$

#### Supply Chain Allocation Optimization -Goal Programming



# **Solution Methodology**

- Quadratic Stochastic Goal-Programming
  - Transform the model to a piecewise quadratic programming model
  - Construct Wolfe-dual based algorithm for the piecewise quadratic programming model
  - Develop a preemptive goal programming approach for differentiable service priorities
  - Perform sensitivity analysis through parametric quadratic programming



#### Implementation Case 1: Order fulfilled based on X<sub>rika</sub>



#### Implementation Case 2: Order fulfilled by a lower priority



#### **Deliverables – Task 2**

- Supply chain quadratic goal programming model and solution (Model, Methodology, Report) (July-05)
  - Supply chain simulation model (March-05)
  - Supply chain planning goals (April-05)
  - Supply chain goal programs (May-05)
  - Baseline supply chain allocation model and solution (July-05)
- Supply chain sensitivity analysis and monitoring methodology (Model, Methodology, Report) (July-06)





# Supports Needed – Task II

- Supply chain network data
  - Number of supply chain levels
  - Number of facilities at each level
  - Capacity and capability of each facility
  - Locations of facilities, etc.
- Supply chain operations data
  - Facility reliability data
  - Cycle time
  - Dispatching policies
  - Control policies
  - Order fulfillment policies, etc.
- Supply chain allocation practice
- Supply chain performance data





## **Task 3: Dynamic Control**

#### Will develop:

PI: Yon Chou Co-PI: Shi-Chung Chang

1. A control model for demand support



and business plan

2. A control method to enhance delivery, speed and service



# Mid-year Progress – Task 3

- 1. A control model for demand support
  - Have defined the problem scope
  - Have outlined the model
- 2. A control method to enhance delivery, speed and service
  - Have developed a workload flow model
  - Have developed an integer program (with preliminary implementation)





#### 3.1 Salient feature

Demand (technology, product, etc.) has a life cycle



 Demand forecasts and channel inventory are signals. The total demand is a more reliable estimate.



Mean-reverting model



forecast

#### 3.1 A control model for demand support

- Objectives
  - To monitor demand-capacity mismatch in medium-long term
  - To support the demand-capacity synchronization by capacity decisions (expansion, reservation, prioritization)
- Model scope
  - Relationship between capacity, cycle time, WIP and throughput
  - Integrating channel inventory and demand dynamics with supply capability



#### **3.1 Elements of the model**

- Channel inventory: an input, based on market intelligence data I(t)
- Demand dynamics
  - Demand lifecycle
  - Demand learning effect
- Supply capability of the nodes
  - Cycle time, WIP, throughput
- Objective functional
  - Capacity allocation (to control shortage points)



$$\overset{\bullet}{X(t)} = k(X(t))$$

WIP = (TH)(CT)



## **3.2 Delivery control**

- Objectives:
  - To assess the impact of dynamic events on the performance under high-mix environment
  - To identify feasible revision, shortfall points and delay information in order to enhance delivery, speed and service



#### **3.2 Workload variation propagation**

- Elements
  - Events: uncertain job arrivals, urgent orders, disrupting events, and material availability
  - Modeling of capacity loss due to variety, variation and dynamic events
  - Cumulative workload



#### **3.2 Behavior modeling of re-allocation**



#### **3.2 Variety-efficient relationship**

- There are many parallel machine systems in semiconductor manufacturing.
- How to measure variety?
- How to characterize the relationship between variety and efficiency?



#### **Deliverables – task 3**

- A control model for demand support (Model, Report) (July-05)
- A delivery control method (Methodology, Report) (July-06)



